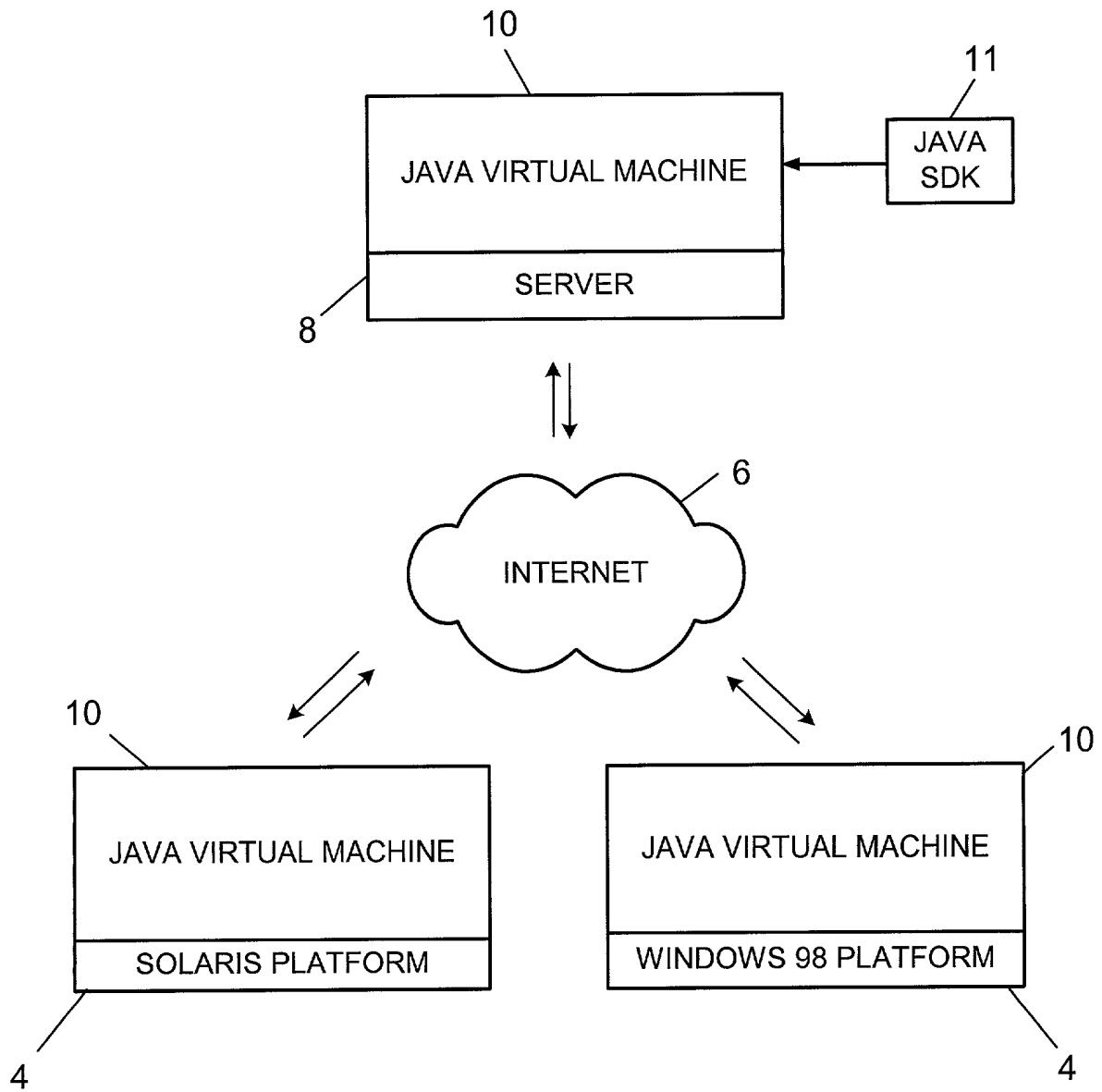


(PRIOR ART)
FIGURE 1



(PRIOR ART)
FIGURE 2

Open Digital Marketplaces/Applications <u>40</u>
--

Portal Services <u>42</u>				
Knowledge <u>50</u> Management	Security <u>52</u>	Personalization <u>54</u>	Aggregation <u>56</u>	Presentation <u>58</u>

Communication Services <u>44</u>				
Web Mail <u>60</u>	Calendar <u>62</u>	Wireless <u>64</u>	Instant <u>66</u> Messaging	Unified <u>68</u> Messaging

Web, Application, and Integration Services <u>46</u>				
Web <u>70</u> Server	Application <u>72</u> Server	B2B <u>74</u> Integration	EAI <u>76</u> Integration	Business Process <u>78</u> Automation

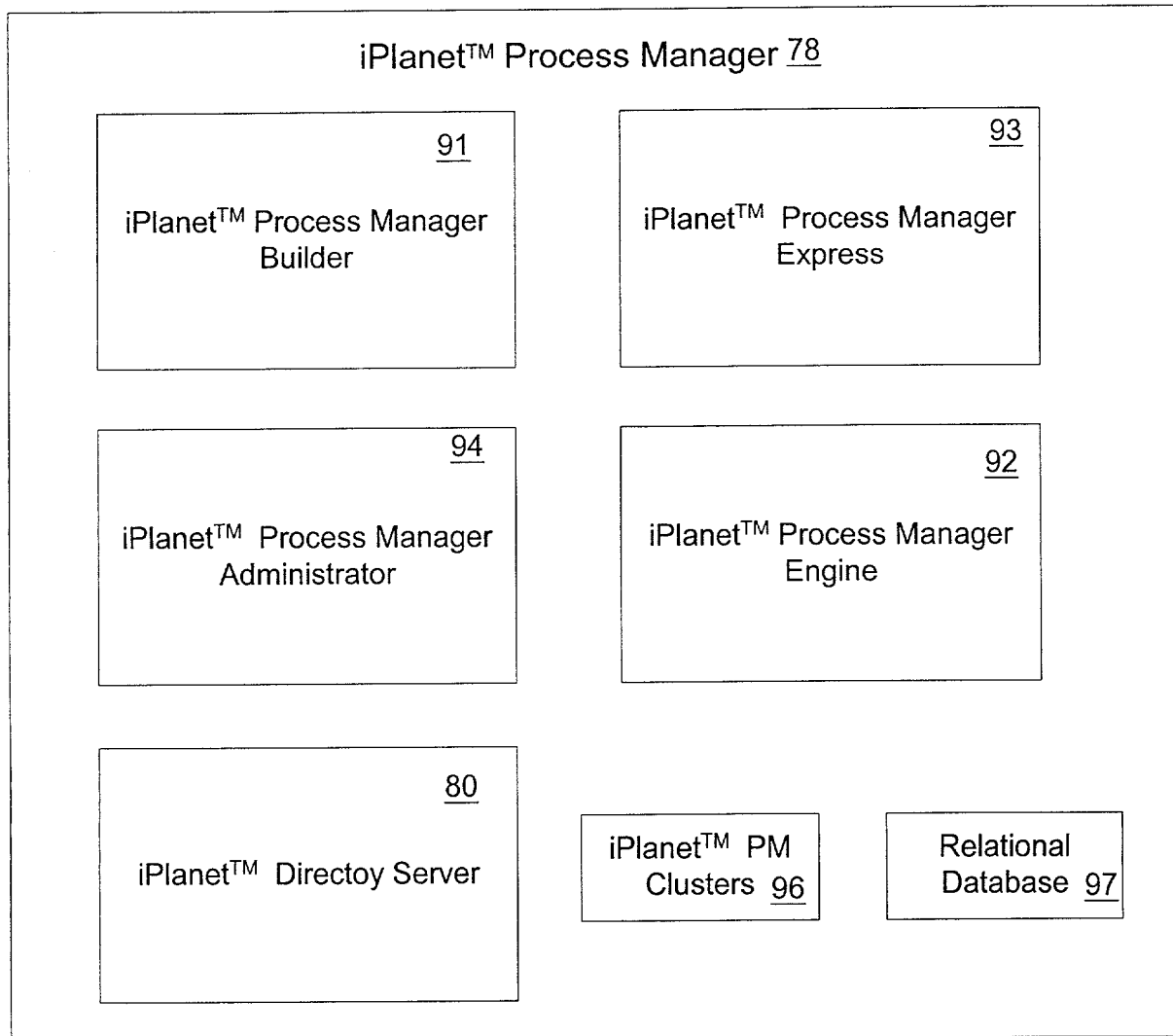
Unified User Management Services <u>48</u>				
Directory <u>80</u> Server	Meta <u>82</u> Directory	Delegated <u>84</u> Administration	PKI <u>86</u>	Policy <u>88</u>

Internet
Service
Deployment
Platform

Operating System <u>30</u>

Network & Systems Infrastructure <u>32</u>
--

(PRIOR ART)
FIGURE 3



(PRIOR ART)
FIGURE 4

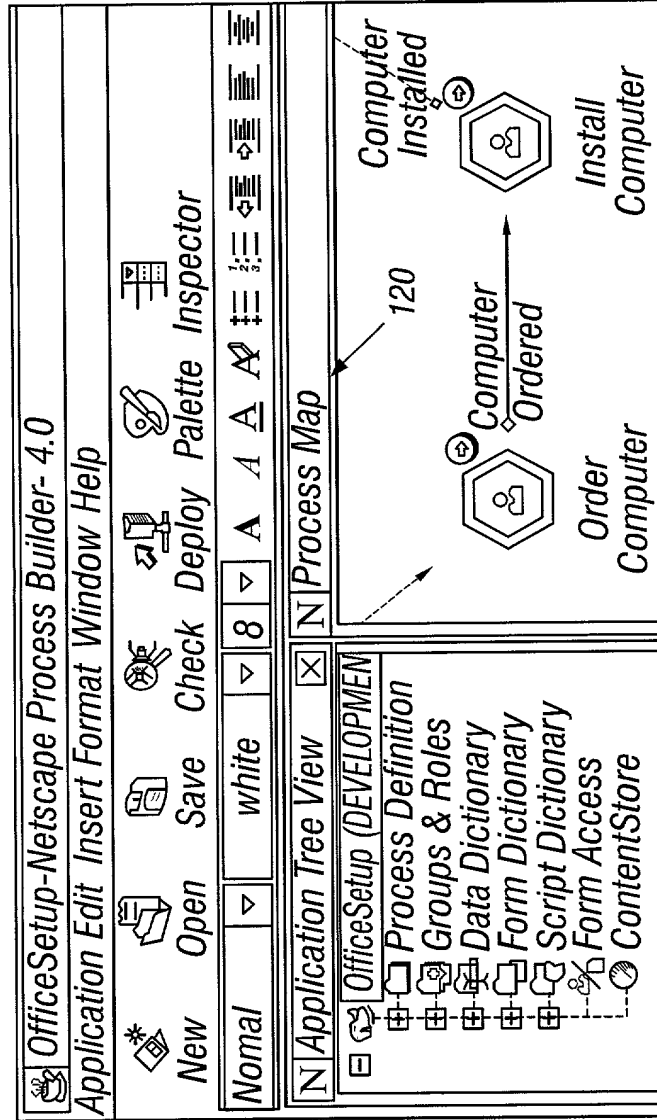


FIG. 5
(Prior Art)

Process Express - Netscape

File Edit View Go Communicator Help

Bookmarks Netsite: mcom.com:8080/Express.npm/ What's Related

Process Express for Jocelyn Becker

Work Item List New Process Search

Order Computer

Who uses this form: Purchasing department.

What to do with this form: Use this form to indicate that you have ordered a computer for a new employee.

Here are the details of the new employee:

Employee Name

Name: Nikki Becker
 Start Date: 05/03/2000
 Report To: Kipling Tidwell
 Department: Engineering
 Requested By: Jocelyn Becker

The hiring manager should have entered the computer description. If the description field is blank, please contact the hiring manager. Please order the computer and enter the order date and order ID number.

Computer

Order Date: (MM/dd/yyyy)
 Order ID:
 Description:

After you have ordered the Computer press the button below to submit this form. The next step in the process is for the computer to be installed.

After completing the above form, select one of the following actions.

FIG. 7
(Prior Art)

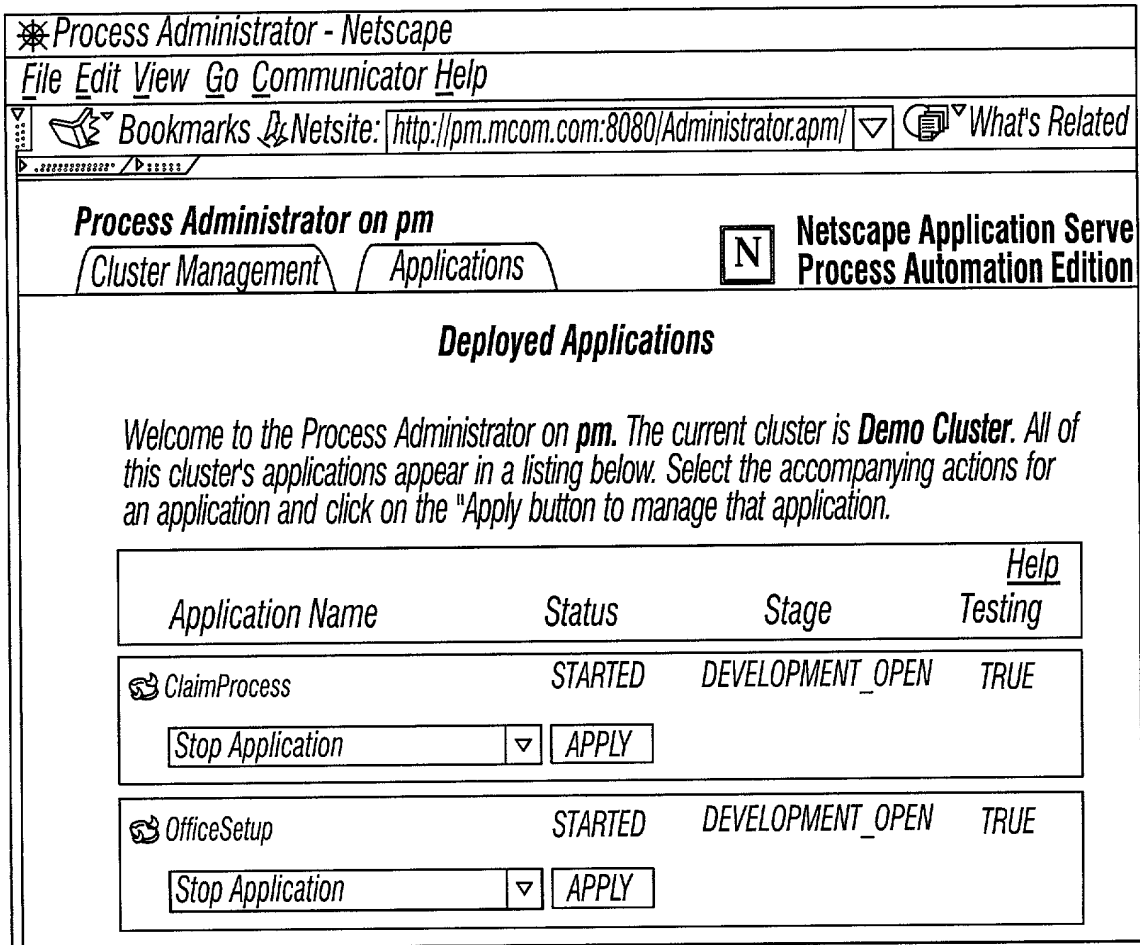
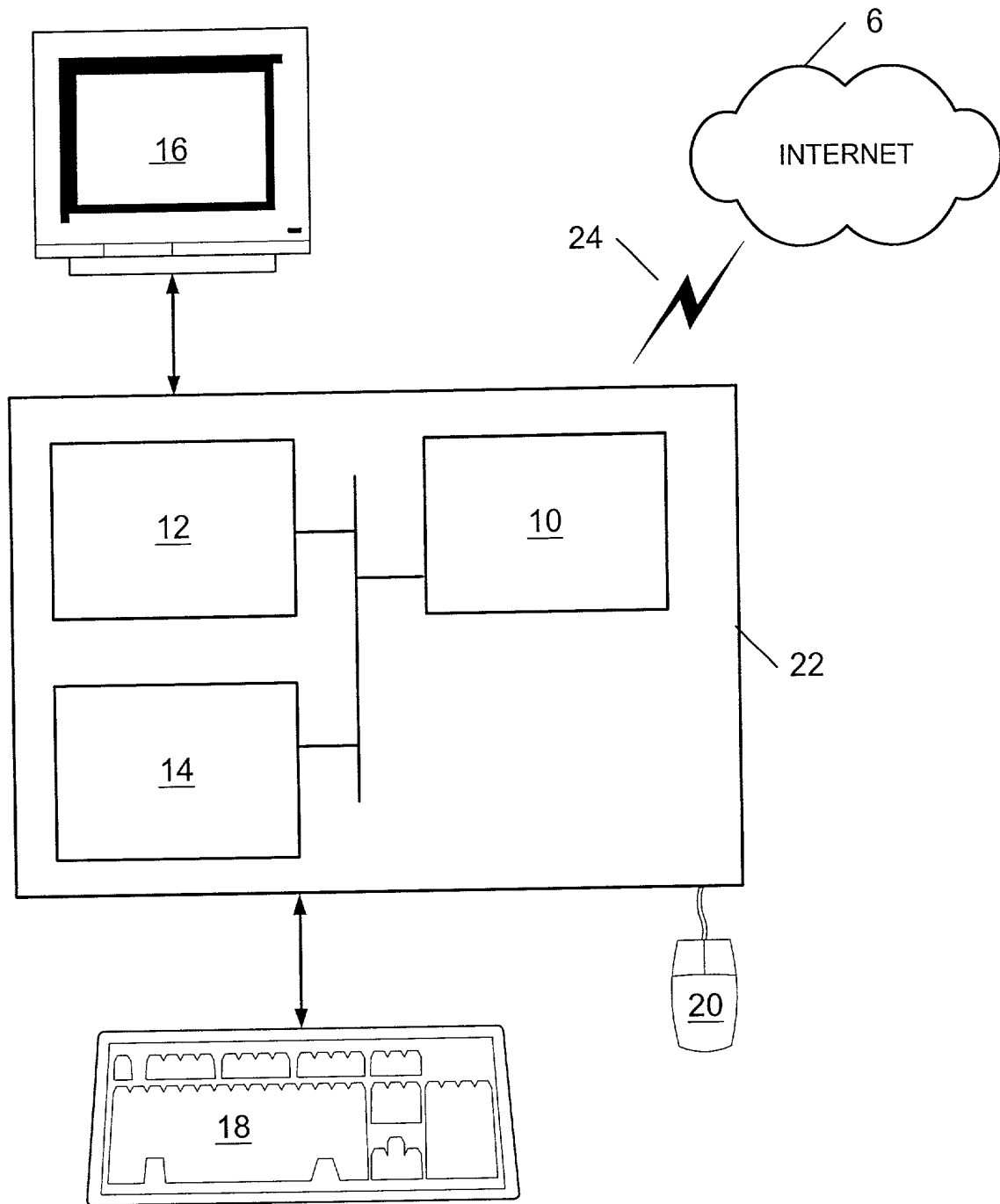


FIG. 8
(Prior Art)



(PRIOR ART)
FIGURE 9

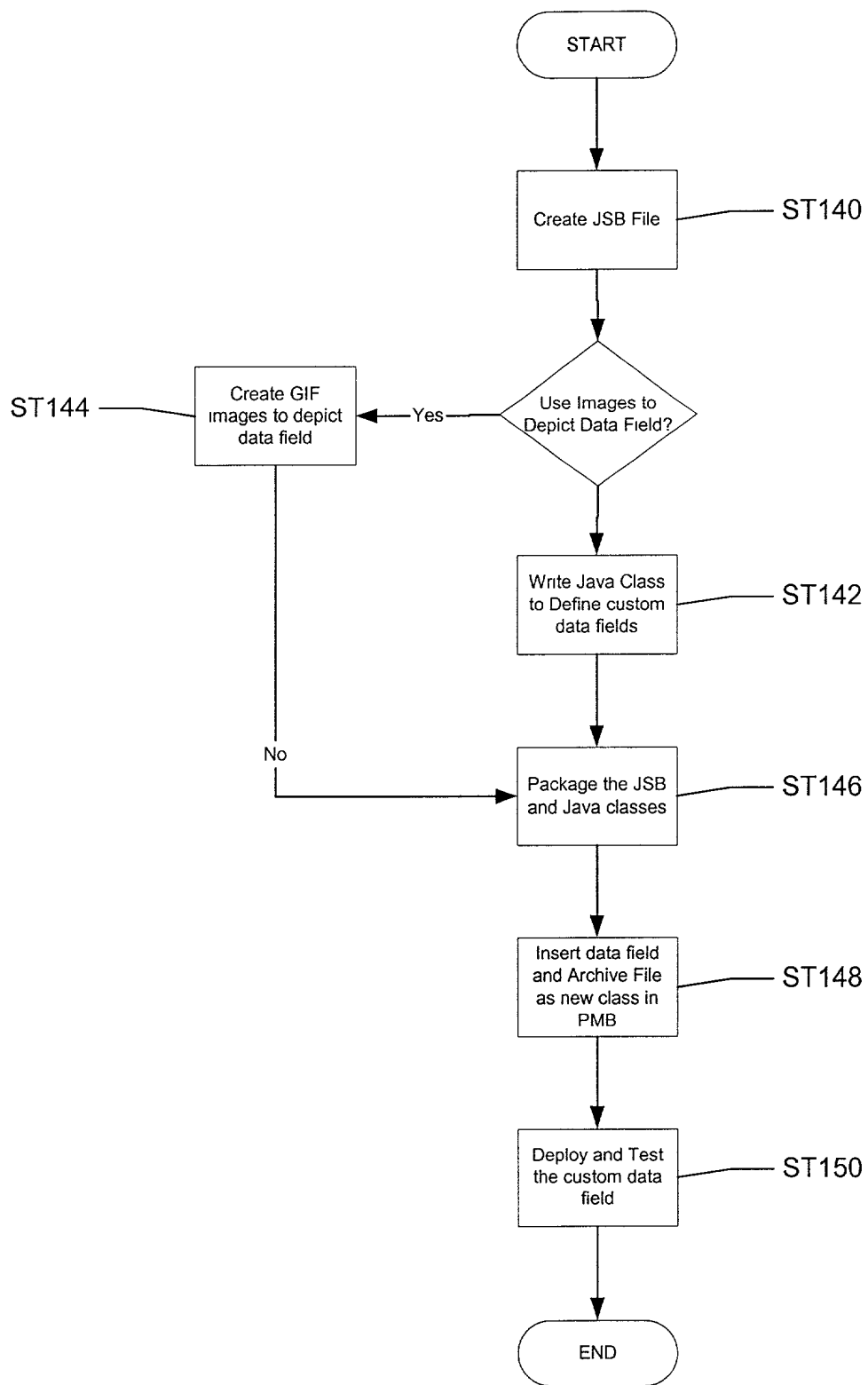


FIGURE 10

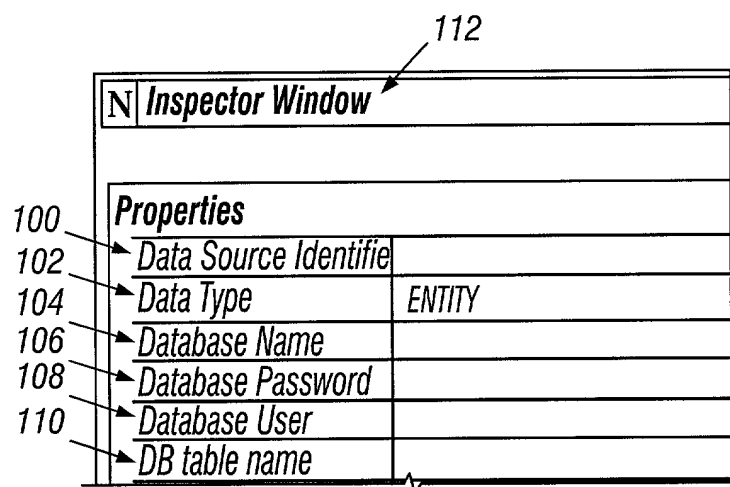


FIG. 11

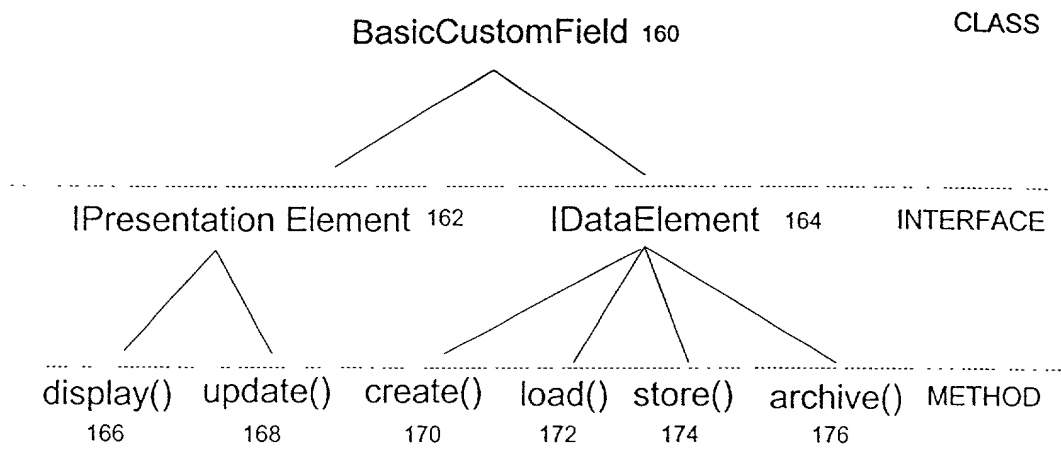


FIGURE 12

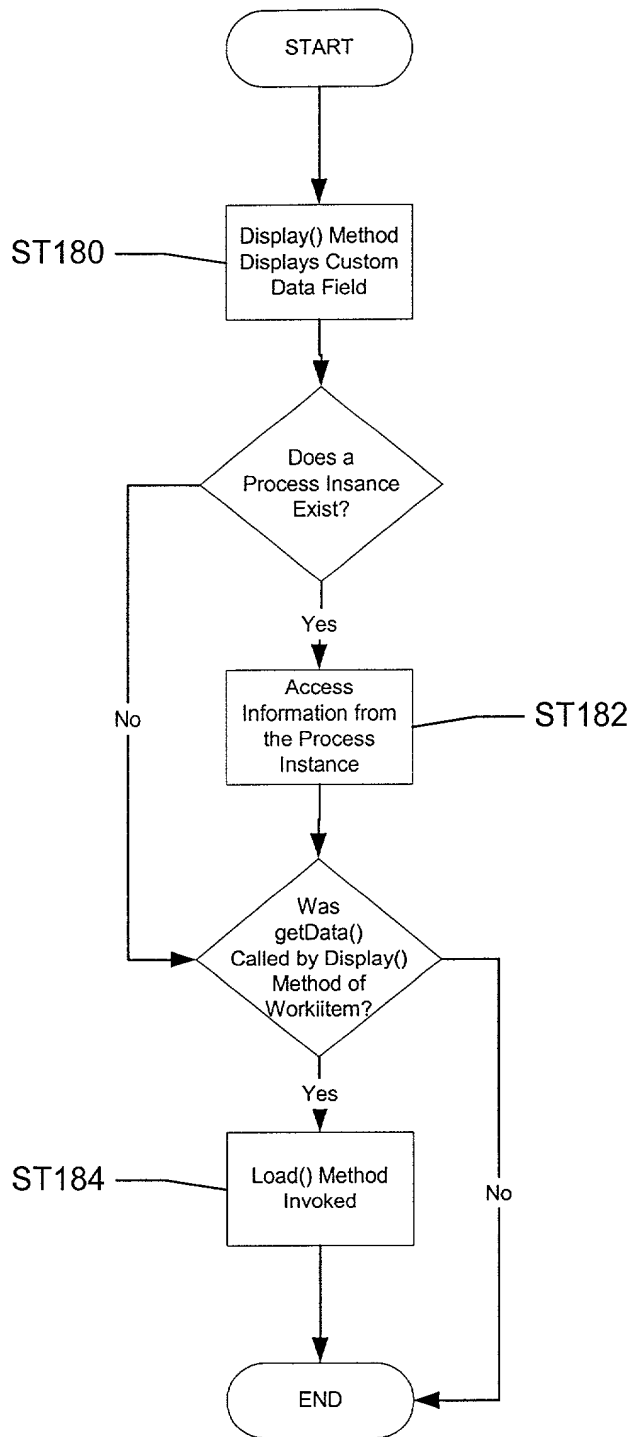


FIGURE 13

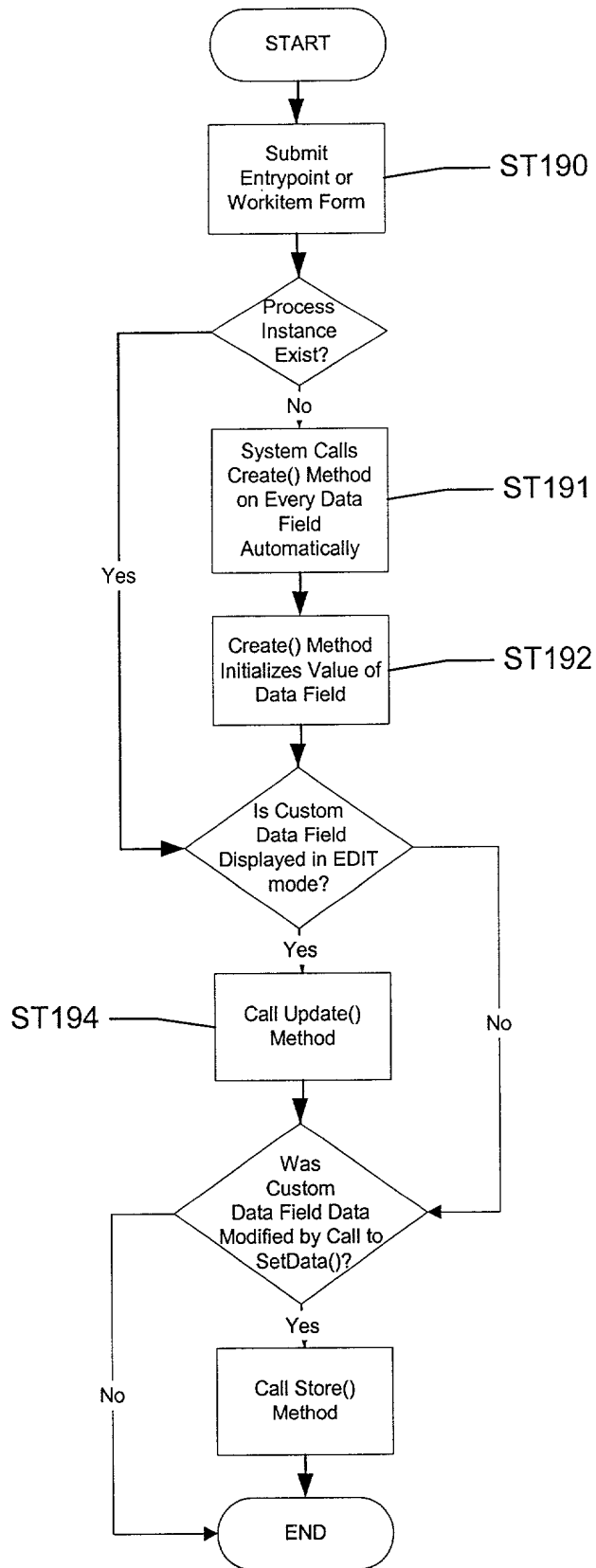


FIGURE 14

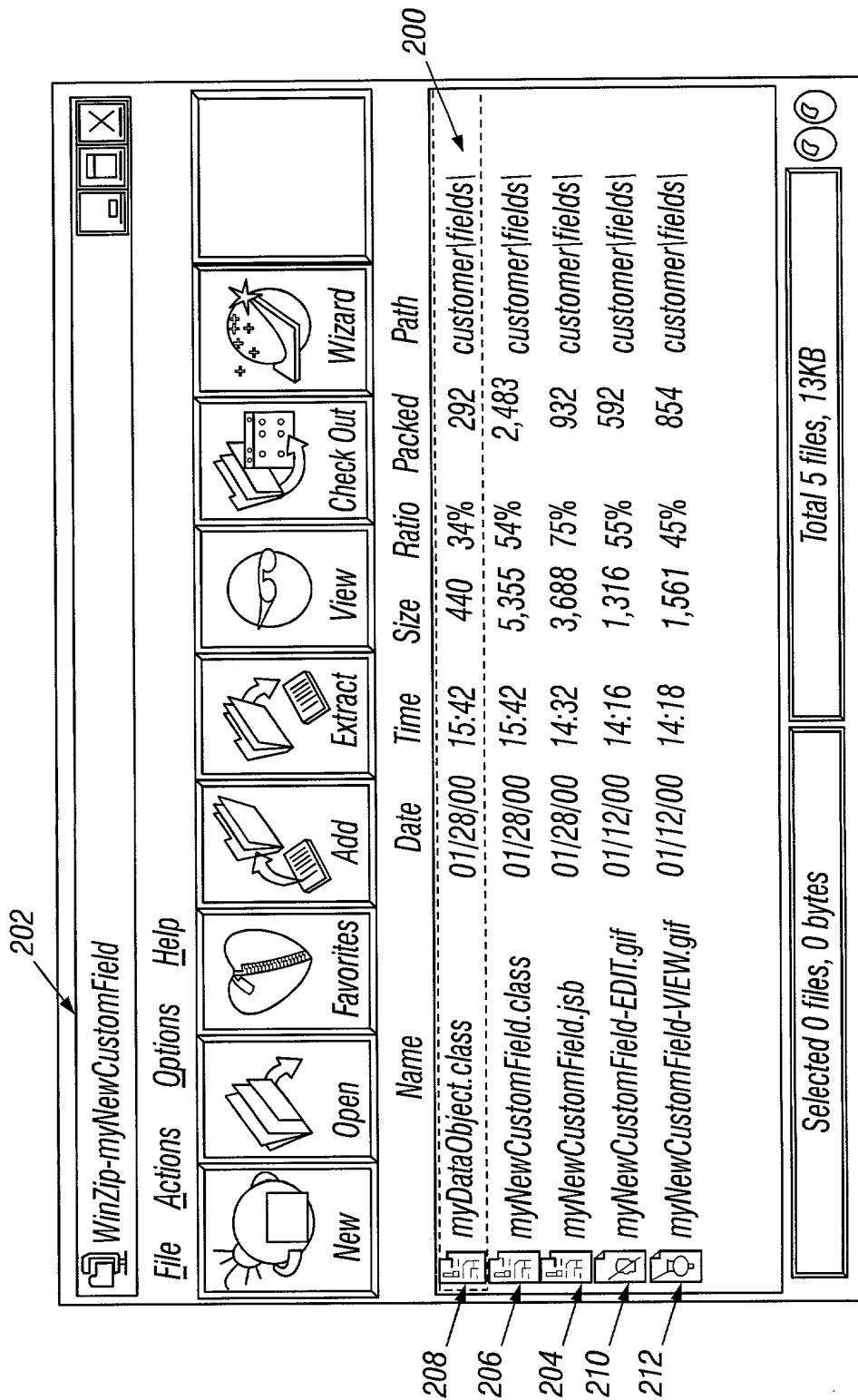


FIG. 15

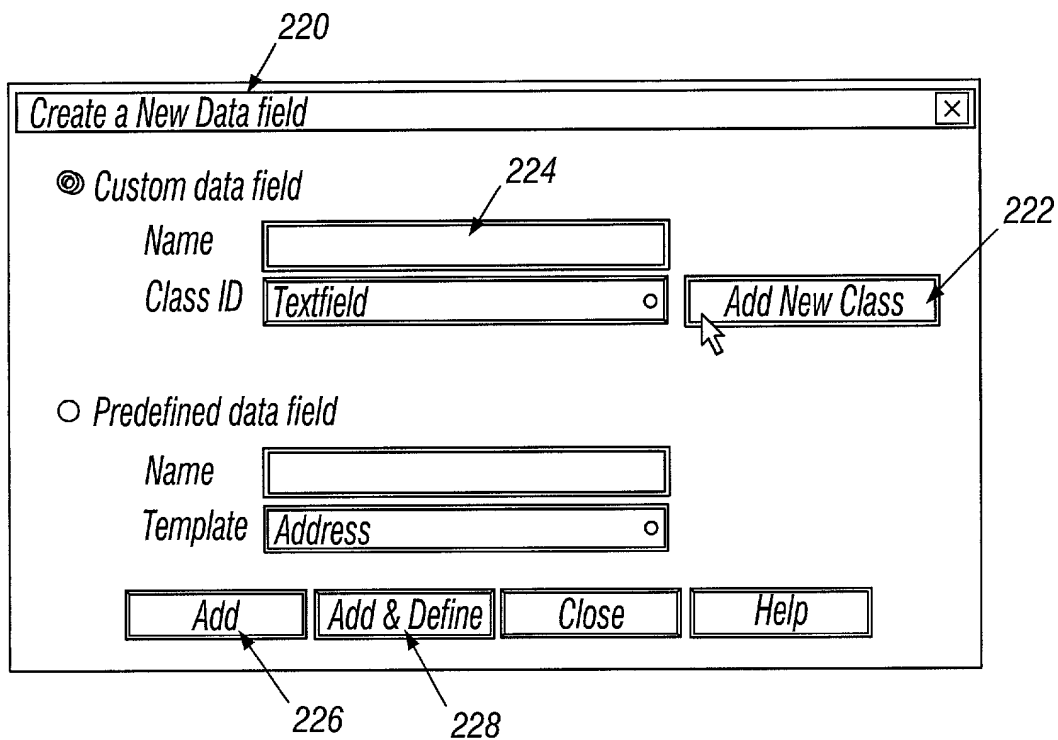


FIG. 16

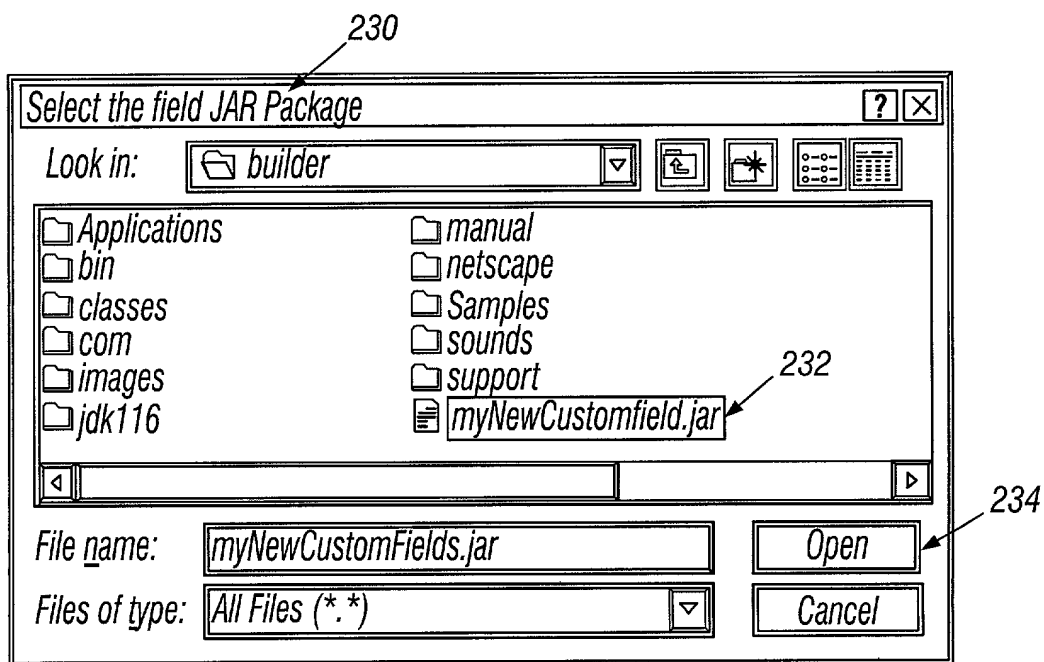


FIG. 17

240

N Inspector Window

Properties

Data Source Identife		...
Data Type	ENTITY	▼
Database Name		...
Database Password		...
Database User		...
DB table name		...
Display Name	employeeInfo	...
Field Class ID	customer.fields.myNewCustomField	
Help Message	<help for employeeInfo>	...
Name of this field	employeeInfo	
Short Description	<no description>	...
Table Background C	white	...

FIG. 18

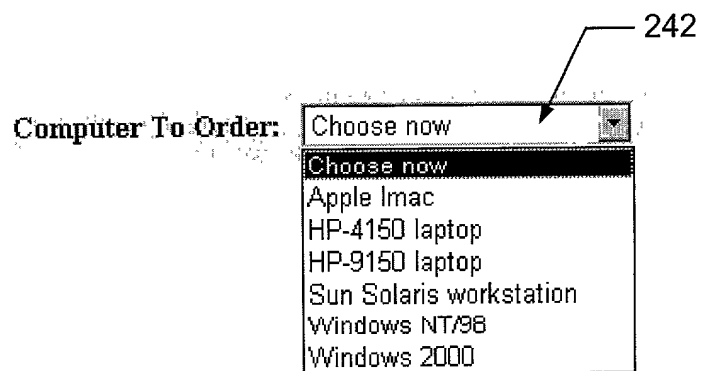


FIGURE 19

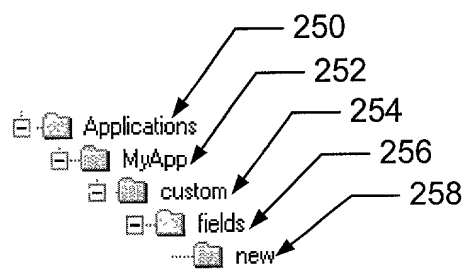


FIGURE 20